

GRIEVANCE REDRESSAL PROCESS

At Manifest finserve, we prioritize the satisfaction and well-being of our clients. To ensure that all our client concerns are addressed promptly and effectively, we have established a comprehensive grievance redressal process. If you encounter any issues with our services, please follow the escalation matrix provided below to seek resolution

Level 1: Each Customer is assigned to a specific Relationship Manager, and the respective Relationship Manager will handle all complaints/ clarifications and queries within 1-3 working days.

Level 2: Unresolved matters will be taken up by the Operations Manager

Level 3: Further escalation will be resolved by the Managing Partners.

gopinath@manifestinvestments.co.in & Jayesh@manifestinvestments.co.in

Remember, if you have any complaints or grievances, please email us at cs@manifestinvestments.co.in or call us at 26612129.

We are here to help and will reach out to you soon.